

Priority Area

Improve access for Maaori and Pacific people to primary care services, outpatient clinics, and breast screening

Achievement

Breast screening

- Implemented a number of initiatives which contributed to clearing the backlog for women aged 45-49 years and increased access for Maaori and Pacific women including:
 - priority bookings for Maaori and Pacific women
 - the purchase of a mobile unit in October 2006; now based in the community
 - the introduction of evening and Saturday clinics
 - arranging block booking days with PHOs for Maaori and Pacific women
 - working with BreastScreen Aotearoa Independent Service Providers - Raukura Hauora O Tainui and Health Star Pacific to increase screening rates for Maaori and Pacific women.

Primary Care

- Full uptake of Services to Improve Access (SIA) budgets by all PHOs
- Many Counties Manukau practices have accepted Very Low Cost Access funding so that there are good low cost options available for the public when choosing a primary health care provider
- Use of community health workers by PHOs in low socio-economic areas to ensure that these population groups have access to information and services that they can understand, including some transport solutions
- CMDHB's ratio of consultations for high needs to other consultations is > 1.0
- Structured and opportunistic screening for CVD/Diabetes/STI/cervical/mammography established.

Priority Area

Increase NGO accountability for delivery of mental health services

- Analysis of health services predicts an increase in the mental health disease burden within Counties Manukau. In addition there are substantial service gaps in Counties Manukau compared with other northern region DHBs.

Achievement

- Increased monitoring of (FTE) delivery against contract
- Increased NGO contracts requiring NHI based reporting
- NHI based reporting in place for community living services and sector rollout commenced.
- Routine audit of NGO services occurring.

Priority Area

Reduce the number of people admitted to hospital who could have been cared for in the community

Achievement

- Overall emergency care attendances for the 2006/07 year were lower than for the year prior, total medical admissions were also lower
- There were 5,500 referrals to Primary Options to Acute Care programme (POAC) representing 4,730 avoided admissions (86%). Of these referrals 18.2 percent were Maaori and 28.4 percent were Pacific
- There was a 19% reduction in the number of respiratory referrals to POAC
- 100% of GPs referred to the service during the year.

Priority Area

Ensure that our workforce, services and facilities are planned to meet the long term needs of the community

Achievement

In addition to the development of the Workforce Plan, key workforce achievements included:

- Workforce Sustainability Conference (first in series of three sustainability conferences) held and attended by over 200 people from around NZ
- 51 health scholarships awarded in partnership with South Auckland Health Foundation (16 Maaori, 13 Pacific, 7 Midwifery)
- Further expansion of "growing our own" work force programme
- Level 4 Community Health Worker Course implemented at MIT with >85% satisfaction from students
- Further development of the next phase of the Primary and Community Health Care Workforce Development Plan to focus on multidisciplinary teams and health promotion
- Maaori Regional Healthy Career Options expo held in June 07 with over 450 students attending from the greater Auckland area.



Care Clowns – Care Clowns visit Kidz First



Hon Peter Hodgson with Health Scholarship recipients (L to R) Emily Rushton, Harriet Pauga, Melanie Knight

- Support to Te Kupenga o Hoturoa Maori Nursing Initiative. 23 people supported into foundations study
- Coaching and Mentoring rolling out for Senior Nurses- 5 groups of an average of 10-12 nurses will have commenced by the end of 2007
- Three Nurse Entry to Practice Programmes (NETP) underway with the first 33 nurses graduating in September
- Over 150 nurses from PHOs, aged care facilities and hospices as well as CMDHB undertaking post-graduate study supported by Clinical Training Agency Post Graduate Funding
- Nursing Framework for Education and Development piloted and established for all in-house nursing education over 4 hours in duration
- 6 CMDHB Education staff have undertaken clinical coordination of Post Graduate Papers at the University of Auckland.

CMDHB has continued its facilities development programme this year including the following milestones:

- opening of Whirinaki (Child and Adolescent Community Mental Health Centre) in July 2006
- completion of three year redevelopment project Radiology Department, Middlemore in August 2006
- opening of new wards 8 and 9 in Adult Medical Centre building, Middlemore and refurbishment of Awhinatia Home Healthcare Wing in November 2006
- opening of new wards 10 and 11 Adult Medical Centre building and completion of new scope cleaning room in gastroenterology department, Middlemore in December 2006
- commencement of construction of new Women's Health facilities at Middlemore: Assessment, Labour & Birthing Unit; Antenatal and Postnatal wards; Gynaecology Ward in January 2007
- commencement of Tunnels & Corridors Project, Middlemore in February 2007
- opening of new Coronary Care Unit and Step Down Unit in Adult Medical Centre building, Middlemore in April 2007
- commencement of construction of new Intensive Care Unit, Middlemore in May 2007.

Priority Area

Ensure pandemic preparedness

Achievement

- Exercise Cruickshank enabled the DHB to test its pandemic preparedness, specifically the CMDHB Emergency Response Plan and Pandemic Response Plan, communication processes with our community and the readiness of eight key general practices
- Memoranda of Understanding have been established with our community based assessment centres (CBACs) and key practices, as well as with security companies and transport providers in the event that quarantine measures are required
- Initial work has started on collating existing plans as part of the development of the CMDHB Health Emergency Plan due to be completed by June 2008
- An Emergency Response web site has been established and can be accessed from Southnet the DHB's intranet
- CMDHB managers continue to be trained in Coordinated Incident Management systems (CIMS)
- CMDHB has representation on the Auckland Regional Council Coordinated Executive Management Group (CEG); this links all Civil Defence providers and Emergency Services, also representation on the Manukau City Council Welfare Administration Group (WAG) which links all local welfare groups into CMDHB Emergency Planning.

Priority Area

Improve performance and efficiency through healthAlliance and regional collaboration

Achievement

- The Auckland Regional Resident Medical Officers Service (ARRMOS) was established on 1 April 2007 and is operating effectively. Over time it is envisaged this will lead to enhanced recruitment and retention of resident doctors within our region
- Regional procurement and recruitment initiatives helped the DHB save \$3.3m. The DHB's overhead costs as a percentage of DHB revenue continues to reduce (5.5% last year, 4.4% in 2007).